

Privacy Policy

FractalEV, Inc. ("FractalEV", "Company," "we," "us," or "our") is committed to protecting your privacy. This Privacy Policy describes how we collect, use, disclose, and safeguard your information when you visit our website, use our services, or otherwise engage with us.

The privacy of our Customers is of great importance to us. By visiting our website located at www.FractalEV.com (collectively, the "Website") or using the Application in any manner, you acknowledge that you accept the practices and policies outlined in this Privacy Policy and you hereby consent to the collection, use and disclosure of your Personal Information in accordance with this Privacy Policy.

Information We Collect

We collect the following types of data:

- Personal Data:
 - FractalEV strives to minimize the personal data we collect. In order to use the FractalCloud platform users are required to provide an email address to serve as a username for the system. As part of the diagnostic information captured by FractalCloud, each Charger may provide information on surrounding Wi-Fi networks and its Public IP address. Beyond this information, basic usage information and Cookies may be captured. Drivers using FractalEV chargers are not asked to submit any information and no personal information is captured on these users.
- Customers and Prospects:
 - We collect names, email addresses and other business contact information about individuals who represent our Customers as well as individuals who we consider to be prospective Customers and business partners ("Prospects"). We use the information to contact Prospects with information about FractalEV products and services.
- Usage Data
 - Beyond Personal Data, we capture information on how the Application is accessed and used ("Usage Data") and store information on the usage of EV Chargers. This Usage Data may include information such as your computer's Internet Protocol address, browser type, browser version, the pages of our website and Application that you visit the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data including electricity dispensed, settings configurations of the EV Chargers, connectivity information, and errors experienced by the EV chargers.
- Tracking & Cookies Data

- A cookie is a small amount of data, which may include a unique identifier. Cookies are sent to your browser from a website and stored on your device. We assign a different cookie to each device that accesses our Website.

We use cookies to recognize devices and provide a personalized experience on our Application. In particular, FractalEV uses session cookies containing encrypted information to allow the system to uniquely identify you while you are logged in. This information allows FractalEV to process your online transactions and requests. Session cookies help us make sure you are who you say you are after you've logged in and are required in order to use the Application.

On the Website, we have cookies that are used to track potential customers through the site. These cookies are used to target email campaigns and understand site usage information. You may be able to set your browser to notify you when you are sent a cookie. This gives you the chance to decide whether or not to accept it. If you disable cookies, you may not be able to take advantage of all the features of the Website and/or Application. We do not link any of the information we use in cookies to any personally identifiable information submitted by you when you are on the Website.

If you wish to opt out of receiving personalized advertising, please opt out using <http://www.aboutads.info/> or <http://networkadvertising.org/choices>.

Disclosure of Data

FractalEV may disclose your Personal Data in the good faith belief that such action is necessary:

- To comply with a legal obligation
- To protect and defend the rights or property of FractalEV
- To prevent or investigate possible wrongdoing in connection with the Application
- To protect the personal safety of users of the Application or the public
- To protect against legal liability
- If our business is acquired by a third party, or if we go out of business, enter bankruptcy, or go through some other change of control

Service Providers

We may employ third parties to perform tasks on our behalf. These third parties may have access to the information we collect. Unless you are informed otherwise, these third parties have access to the data only to perform these tasks and do not have any right to use the

information we share with them beyond what is necessary to fulfill this purpose. These third parties are obligated not to disclose or use this information for any other purpose.

Data Retention

We retain personal data only for as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, resolve disputes, and enforce agreements.

Security Measures

We take reasonable security measures to protect your personal data from unauthorized access, use, alteration, and disclosure. However, no method of transmission over the internet is completely secure.

Data Transfers

FractalEV processes and stores its data, including Personal Information, on servers located in Canada and the United States.

By submitting Personal Information or otherwise using the Platform, you agree to this transfer, storing or processing of your Personal Information in Canada and the United States. You acknowledge and agree that your Personal Information may be accessible to law enforcement and governmental agencies in Canada and the U.S. under lawful access regimes or court order.

Third-Party Links

Our website may contain links to third-party sites. If you click on a third party link, you will be directed to the third party's site. We are not responsible for their privacy policies or practices.

Changes to This Policy

We may amend this Privacy Policy from time to time. Use of Personal Information we collect is subject to the Privacy Policy in effect at the time such information is collected, used or disclosed. If we make material changes or changes in the way we use Personal Information, we will notify you by posting an announcement on our Website or Platform or sending you an email prior to the change becoming effective. You are bound by any changes to the Privacy Policy when you use the Website or Platform after such changes have been first posted.

Contact Us



If you have any questions about this Privacy Policy, you can contact us at:

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